

COMMITMENTS OF TOURIST OFFICE

« This tourist office, classified in category III, belongs to the network of tourist offices in France.

They are committed to:

- Providing you with an easily accessible reception and information area
 - At your convenience.
 - Making you comfortable, with offering a chair to sit.
 - Free local tourist information.
 - Display and distribute, opening hours periods in at least one foreign language.
 - To be open at least 120 days a year including Saturday and Sunday, during the tourist period and animations.
 - To reply to your mail, all year round.
 - To ensure a permanent service held by personnel practicing at least one foreign language.
 - To provide tourist maps, plans and guides.
 - To give you access to our bilingual website.
 - To broadcast, its tourist information on paper, translated in at least one foreign language :
- has all tourist accommodation classed, with at least, the name of the establishment, postal coordinates, email address, website, telephone number, and level of classification ;
 - cultural monuments and tourist attractions, natural or recreational, can include an indication of rates of usage popularity periods open to the public, website and telephone, and postcode information ;
 - Events and entertainment ;
 - Emergency telephone numbers.
 - Annually update its tourist information.
 - Display outside, emergency numbers.
 - Deal with complaints, and measure your satisfaction.
 - Provide you with an advisor on duty.
 - To ensure the reliability supplied by the local tourist office.

To update data, on the geographical zone area tourism. »